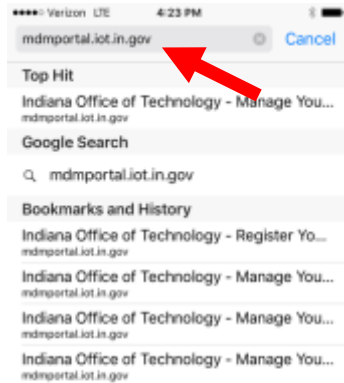# Registering your iPhone or iPad in MobileIron

In order to register an iPhone or iPad in MobileIron, open Safari on your device and type one of the below in the address bar, then hit Go. The below illustrations are for iPhone, but iPad is the same.

For State owned devices: mdmportal.iot.in.gov
For personally owned devices: byodportal.iot.in.gov

Log in using your State email address and password
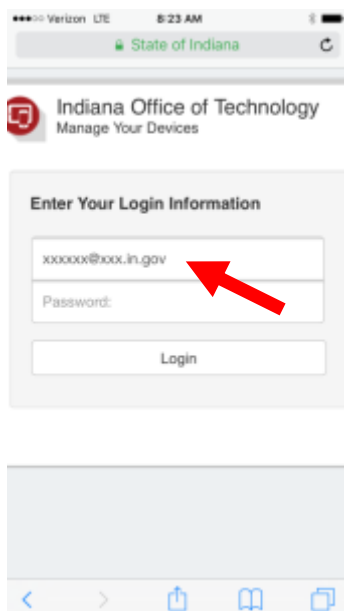
If you have no devices registered in MobileIron, you will be presented with the screen on the left below. Click the blue link to proceed. Your keyboard may be in the way if you don't see the blue link.

If you have devices registered in MobileIron, you will be presented with the screen on the right below. Click on Add A Device and the screen on the left will appear. Click on the blue link to proceed.
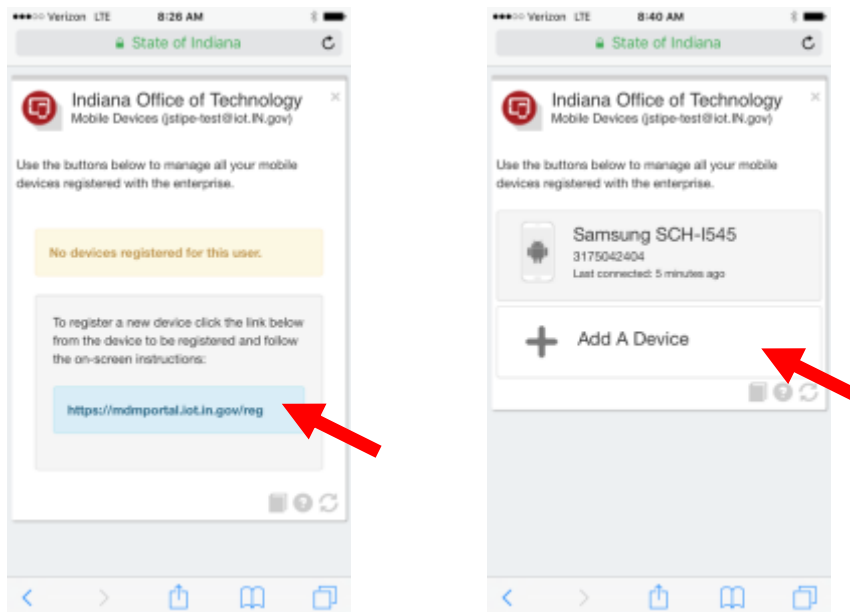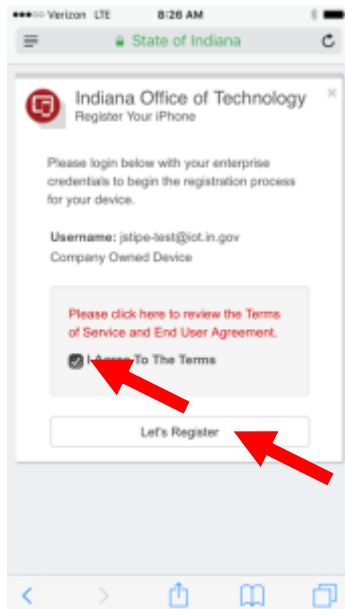

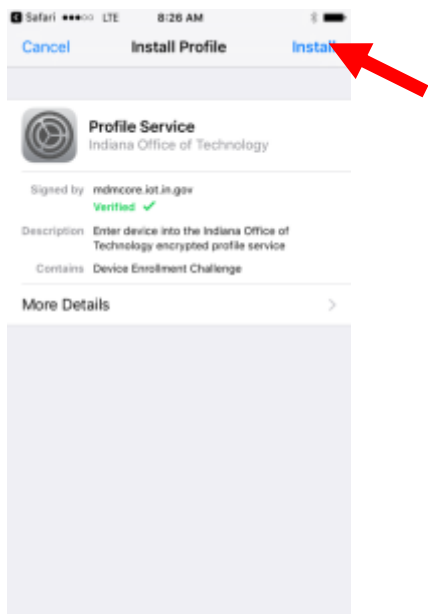Next will be the Terms of Service. Click the Close button.
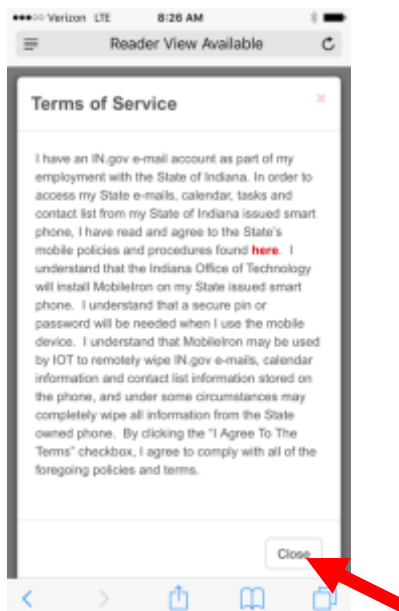
Click the checkbox next to "I Agree To The Terms" and then click Let's Register

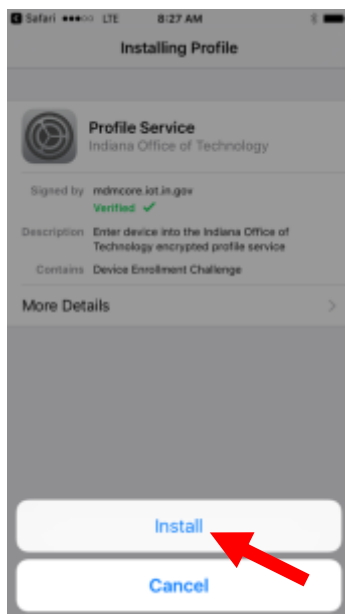

The device will ask you to Install Profile, click Install

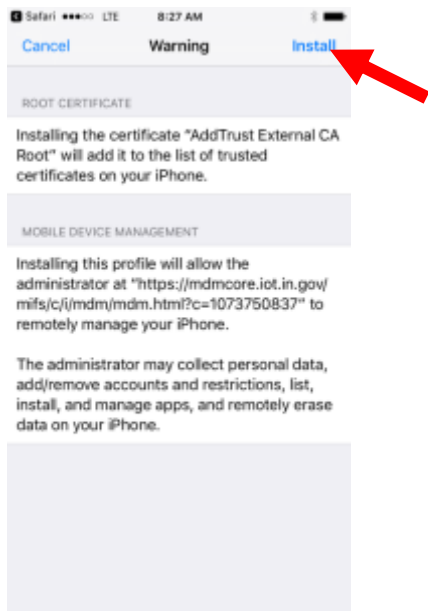You will be prompted for your device PIN. If you don't have a PIN, you'll be prompted to create one.

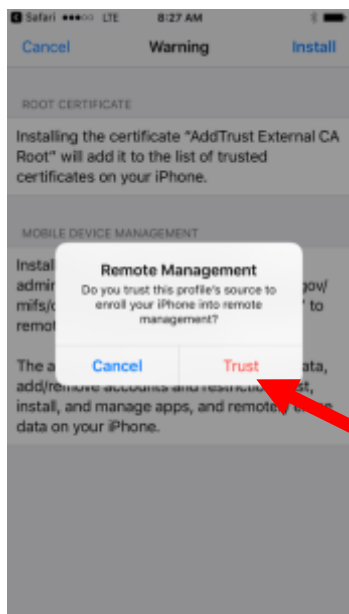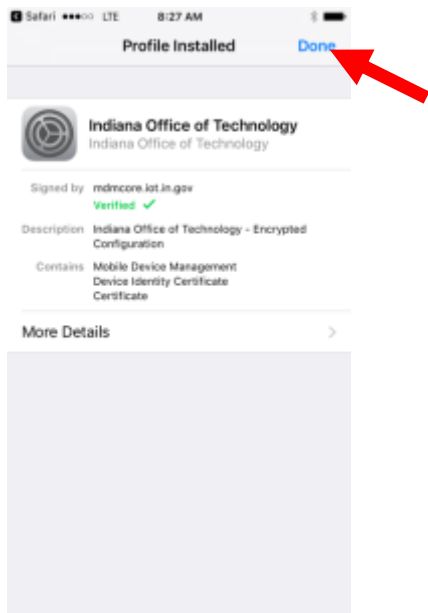After entering or creating your PIN, click Install

Click Install on the Warning screen

A Remote Management alert will pop up. Click Trust
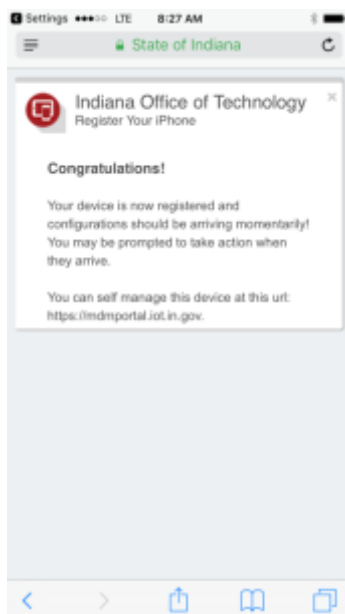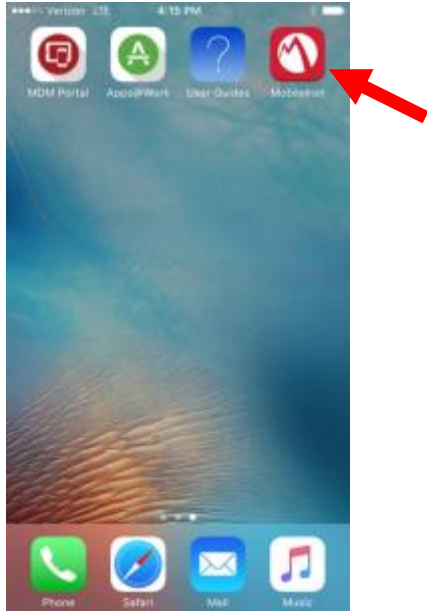
When the Profile is installed, click Done

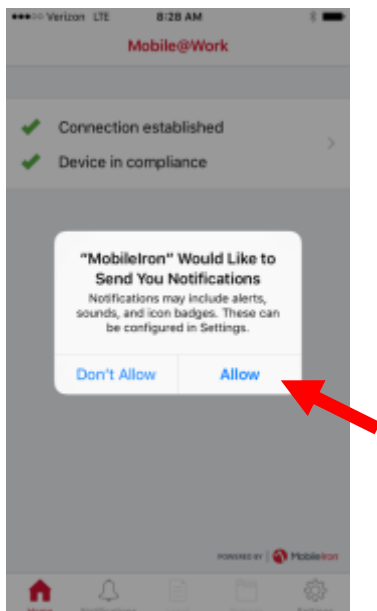You'll be congratulated. At this point you may close the browser and go back to your home screen

Four apps will be delivered to your device. Please wait until they are all delivered. If they do not get delivered after a period of time, please contact the Helpdesk.

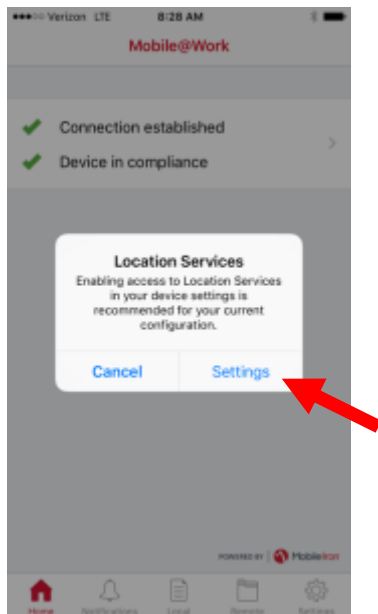When all are installed, click on the MobileIron app to open

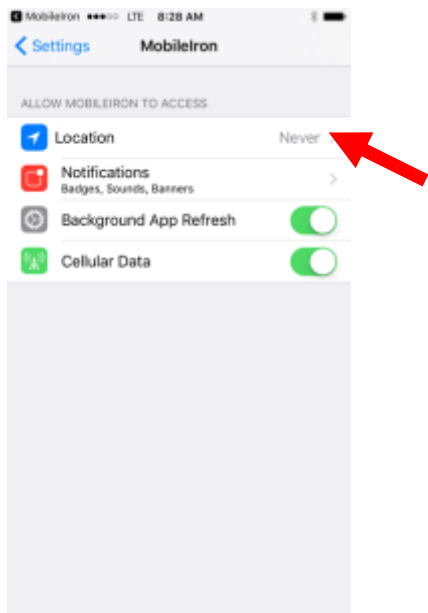Allow MobileIron to send you notifications

On State owned devices, MobileIron will ask you to turn on and allow Location Services. Your prompts may be different than the below depending on whether your Location Services are already turned on. If they are on, click Settings
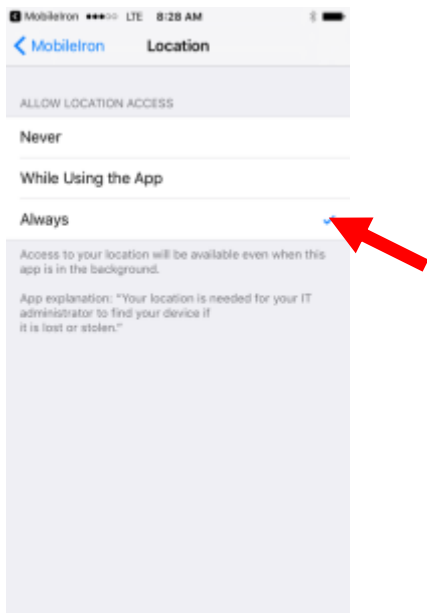

Click Location in the MobileIron settings

Click Always on the Location screen

You may close your settings and return to the MobileIron app. If you have 2 green check marks, you are registered properly and have all the necessary policies and configurations.